Hints and tips: Resetting your WIFI camera – Beta v.2

If you would like to reset your WIFI camera back to factory settings, this tutorial shows you how. The easiest way is on a PC with PC software. See PC option. But if you don't have this, we show you how to do this on a Mac, tablet or phone below this.

PC option

First, take your camera, plug it into the mains and then plug the long connector into a LAN cable (network cable). This should be a straight through cable or normal network cable. Sometimes these come with your router or powerline/homeplugs. Plug the other end of this cable directly into your router.

1. Download software

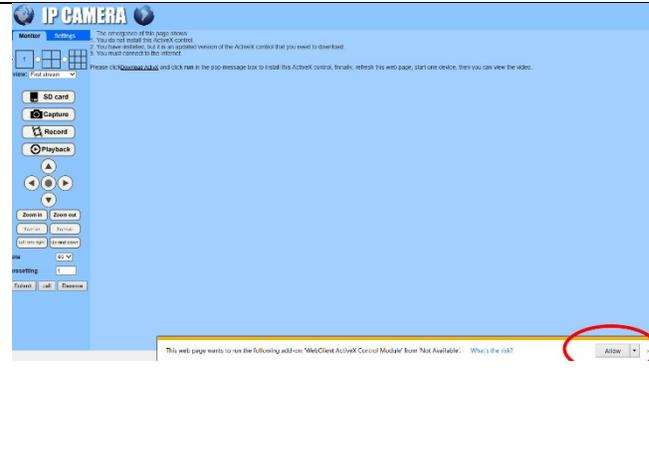If you have a PC then download the software from our server. Click here for software:

http://www.handykam.com/software/SearchTool_setup_v2.14.zip

2. Unzip software

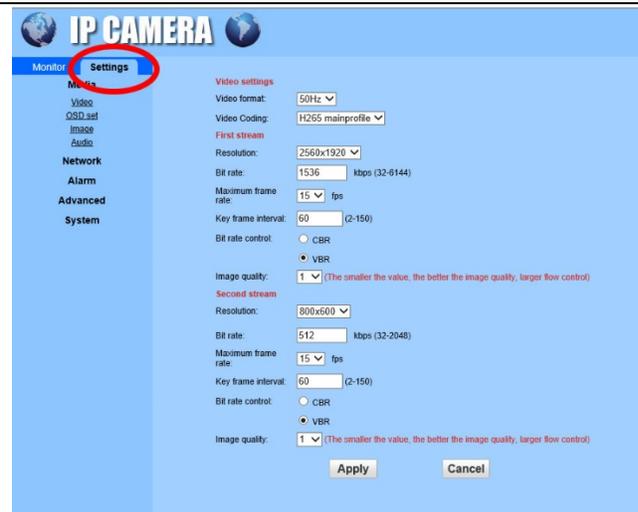3. Run the software. If you can't find it. Look for 'Searchtool' on your PC.

4. Your will see the software load. Click on Next button.	

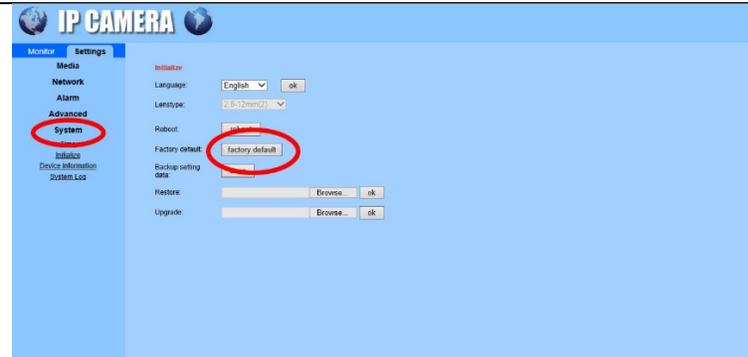|	
5. You should see the camera appear on your network. If not, click 'Refresh' and check that the power is on and the connectors are firm. Double click on the IP address for the camera. Yours may be different to **192.168.1.66.**	Network Bluetooth Device (Personal Area Network) Sort Refresh | NO	IP Address	Name	MAC Address	UID	Version
---	---	---	---	---	---
1	192.168.1.66	IPCAM	00:4B:F3:E9:AE:34	SSAA-067372-CE...	V19.1.11.16.3-202...	 Back Next Cancel
6. Your default browser should open and you should see a password box appear. Ideally, use Internet Explorer. This is standard on most PC's. Don't use Edge. Type in admin for user and admin for password.	**Windows Security** ✕ ## iexplore.exe The server 192.168.1.66 is asking for your username and password. That server also reports: "index.html". Warning: Your username and password will be sent using basic authentication on a connection that isn't secure. Username Password ☐ Remember my credentials OK Cancel
7. You should see the welcome screen. Click 'Pc view'.	🌐 **IP CAMERA** 🌐 Welcome! Select what you want to do: PC view Setup software(first time, must connect to the Internet)

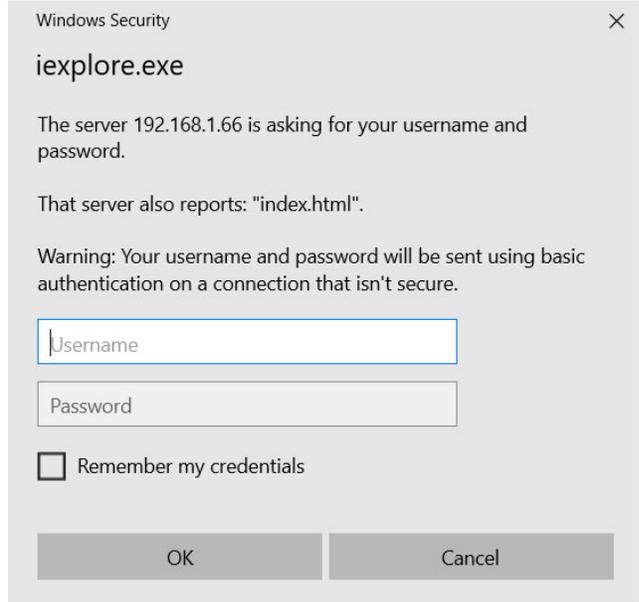|	
8. You should see the main control panel. Click on 'Allow' at the bottom to allow ActiveX. If you have another browser, don't worry. This will just allow you to see the LIVE view, but it is not really needed.	
9. Click 'Settings' tab.	
10. Click on 'System' then 'Factory default' button. As soon as you click it, please unplug the lan cable. If you don't, you may have to repeat the process again. Leave the camera for a few minutes. Use your mobile and then log onto the cameras	

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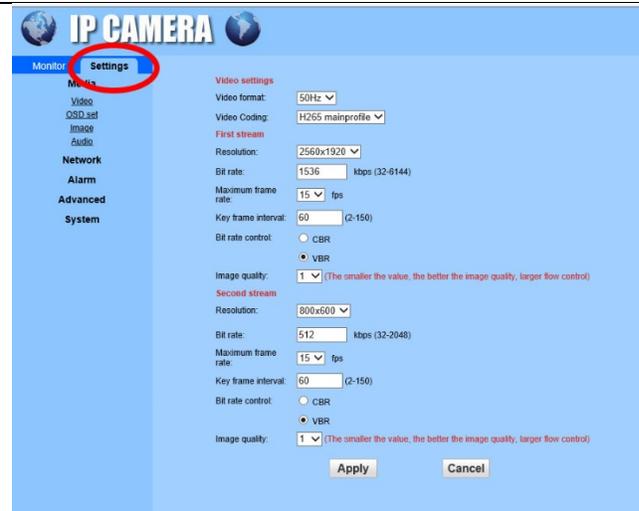| WIFI as per the camera instructions.	

MAC or tablet option

If you don't have access to a PC then you need to follow the following steps. As before, just make sure there is power to the camera and it is plugged directly to you router with a LAN cable:
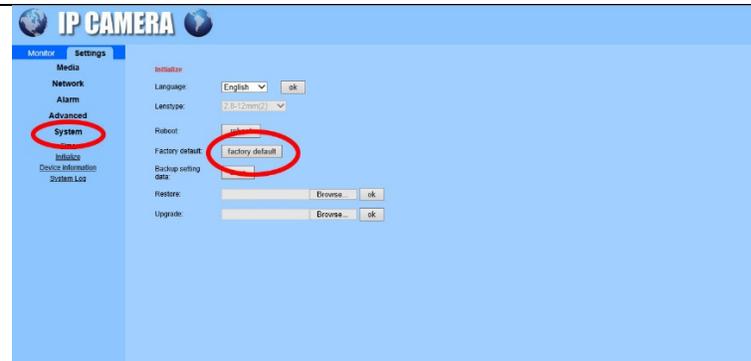
1) Log into your router by typing the IP address of your router into your browser. Make sure the device is connected either by a cable or wirelessly to the same router. If you don't know the IP address, just have a look on the bottom of the router (or pull out tab) or the instructions.

2) Go to the connected devices on the router. Each router is different, so just look around. It should list all the devices connected to the router.

3) Your default browser should open and you should see a password box appear. Enter 'admin' for username and 'admin' for password.	**Windows Security** ✕ **iexplore.exe** The server 192.168.1.66 is asking for your username and password. That server also reports: "index.html". Warning: Your username and password will be sent using basic authentication on a connection that isn't secure. Username Password ☐ Remember my credentials OK Cancel
4. You should see the welcome screen. Click 'Pc view'.	🌐 **IP CAMERA** 🌐 Welcome! Select what you want to do: PC view Setup Software(first time,must connect to the Internet)

5.	Click 'Settings' tab.	
6.	Click on 'System' then 'Factory default' button. As soon as you click it, please unplug the lan cable. If you don't, you may have to repeat the process again. Leave the camera for a few minutes. Use your mobile and then log onto the cameras WIFI as per the camera instructions.	

Hope this helps.

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