

Returns form

Please feel free to contact us prior to filling out this form. You can contact us on support@handykam.com or 01209 313 579. We will run through a few options and recommend the items to return.

Please print it out, fill it in and post with your items.

(if you can't print it out, please hand write these details in a letter)

Reason for returning (Please tick) :

Change items/Upgrade Incorrect items: Unwanted gift/Refund: Recycling:

Issues*: *If there are issues, we will only replace if in warranty. But, we will always look and advise for FREE.

Date:	
Full name:	
Address:	
Postcode:	
Email:	
Phone number:	
Order number:	<small>If unsure, please leave rough date below</small>
Date of purchase:	<small>If unsure, please place rough date</small>
Where bought?:	<small>ie website, ebay, Amazon</small>
In warranty:	YES / NO / NOT SURE <small>1 year warranty on all products from date of purchase)</small>

Buyer details (Fill this in ONLY if different from above or if received as a gift etc)

Buyers full name:	
Buyers address:	
Buyers postcode:	
Email:	
Phone number:	
Order number:	<small>Number on invoice sent to you.</small>
Where bought?:	<small>ie website, ebay, Amazon</small>

Items/Issue

Outline: (Please outline any issues or what you would like done) – If this box is too small then pop it on short letter and include this form as well)

Items returned

Please list all the items you are returning. This helps us make sure we check everything and send everything back to you.

Items returning	Item code (if known)	(OFFICE USE ONLY)	
		Test Results	Resolution

Returns cost (only for technical issues)

If your item(s) have a technical issue and in warranty we may be able to credit your postage upto £5.90 on your next purchase. Please include a proof of post. Send by ordinary mail and get proof of delivery. Unfortunately, the warranty does not cover any loss in post.

Please sign and date

Sign:	Date:
-------	-------

Please return this form along with the items listed.
Failure to include this form or complete it fully, may result in a delay.

Thank you